Get started on the NestléConnect.ca portal

Follow the instructions below to register.

1. **Once you have accessed the secure portal** https://nestléconnect.ca then **click on Register Here to set up your account.**

   Note:

   An email address is required for registration.
   If you have multiple stores, each store requests has to be submitted separately.
   The information provided during registration will be used to:
   1. Communicate with you and provide updates on your NestléConnect account.
   2. Issue cheques

   Figure 1: Welcome Page and overview of the portal
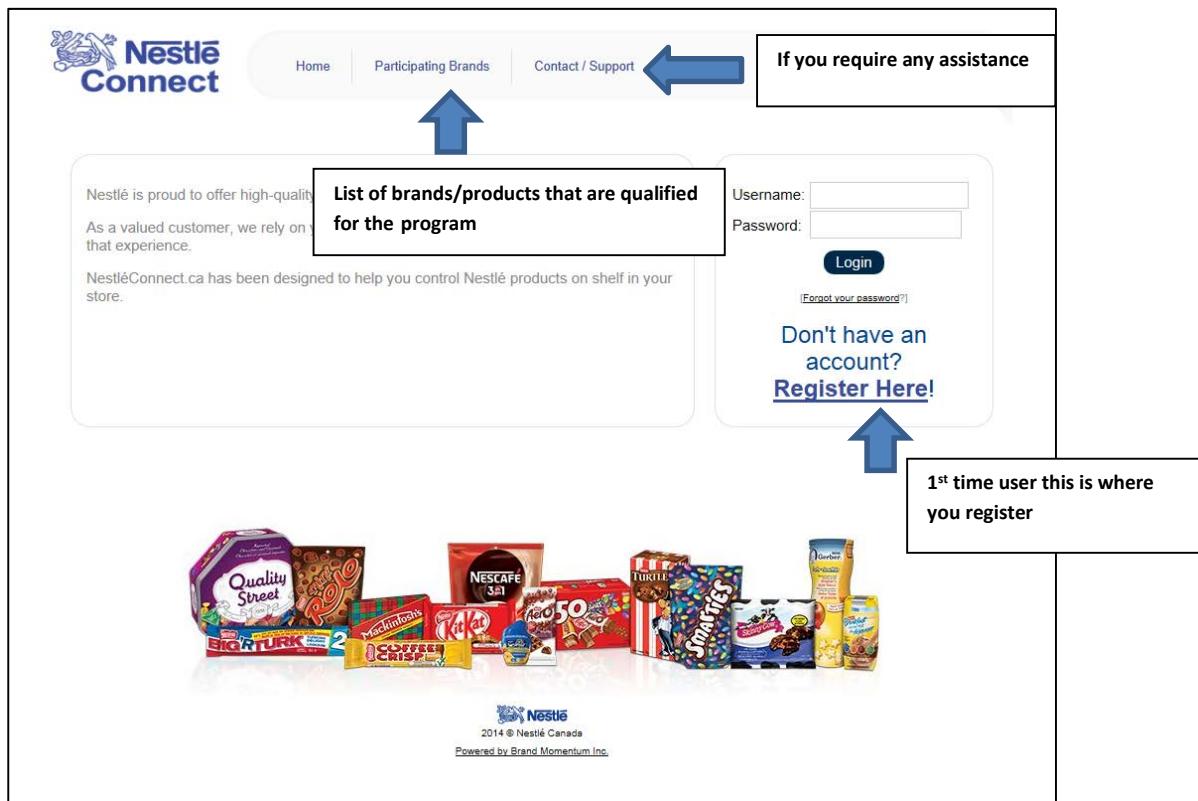
2. Once you click on **Register Here** you will land on another screen to proceed with the registration.

   Note: If you are an existing Nestlé Customer, we may have populated some of your   information already. Key in your postal code to determine if we have your information in the system and you will be directed to complete the **REGISTRATION FORM**.

   Figure 2: Postal Code Verification
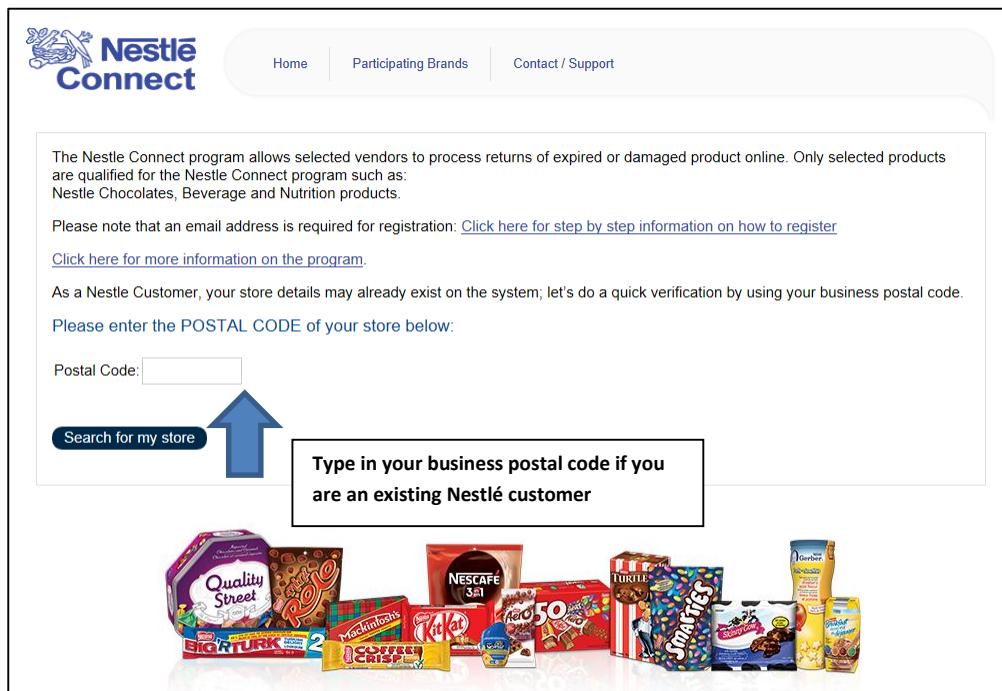
3. If your Postal Code was **not** recognized by the system, you can proceed with the registration by clicking on the **REGISTRATION FORM** link.

   Figure 3: Registration Form
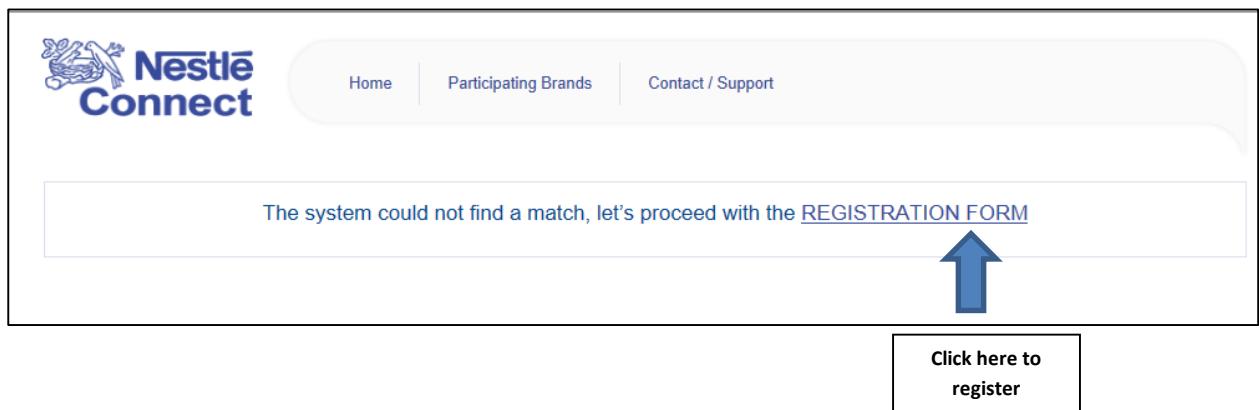
4. **REGISTRATION FORM** will be displayed

   Note: an email address is required for you to complete a registration.

   Figure 4: REGISTRATION FORM

5. Once you have completed registration, you will receive an email outlining your user name and password within 2 days.

6. Once you have your user name and password you can log into the portal and submit your **damaged/expired return request** for: **Chocolates, Beverage, Nutrition and Coffee**.

   Figure 5: Use your user name and password to access the portal

Log in location